



# Combine All Your Supplemental Benefit Programs

## Eliminate Administrative Burdens & Allow Convey to Manage Your Supplemental Benefits.

- Purpose-built technology to manage a wide range of supplemental and extra benefits
- Vendor contracting and management
- Member services to support an improved user experience
- Program analytics, utilization reporting, and service level management
- Compliance and quality support
- Supported by Convey contact center, Convey fulfillment services, and Convey operations team

## Chronic Condition Program Management

- Benefit and product coordination for targeted conditions such as diabetes and heart disease
- Targeted distribution of materials for members with disease, and benefit-related inquiries
- Allocate additional benefit dollars to members, further incentivizing them to stay healthy at home

## Wellness Incentive Programs

- Drive member involvement in health initiatives
- Reporting and analytics to support population behavioral change tracking
- Reward members for participation and encourage continued engagement

## Analytics & Intelligence

- Elevate member experiences with segmentation analytics and engagement metrics
- Reporting and insights into key clinical metrics
- Integrate supplemental benefit program data with demographics, claims, and other data sets
- Analytics to support CMS bid and product design



**Schedule time with our benefit design experts to get started.**

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